

The rewards go well beyond just better software and support at Frey & Company!

ELIGIBILITY

- Free registration for any new or current user of **BUCS®**, **CHIPS®**, and **CUBIC®** software applications.

EARNING POINTS

- Points may be earned by the purchaser and another client who has submitted a Frey Certified Referral Form.
- Earn one point for each one-dollar of qualifying purchases.
- Earn one point for each one-dollar of qualifying purchases on a *certified referral* from the initial date of purchase through the first six months after the referral makes a purchase. *A certified referral is a prospect that we have had no contact with for at least two years.*
- Earn one point for each one-dollar of User Conference registration cost.
- Earn 1000 points for participating as a Beta Site.
- Points will be available one month after purchase has been completed and paid.
- All points will be forfeited if no new points are accrued for a period of two years.

QUALIFYING PURCHASES

- BUCS®**, **CHIPS®**, and **CUBIC®** licenses or upgrades
- User Conference Attendance
- Custom Programs or Modifications
- Training on Frey Applications
- No points will be given for Security Upgrade Fees, Support, Third Party Items, Taxes, Freight, Travel Expenses/Time, or any other items.**

REDEEMING POINTS

- Points may only be redeemed for the holder (for their use) or that of an associate.
- Points are not transferable to another agency.
- Hotel rooms must be reserved prior to cut-off date.
- Points being redeemed for hotel rooms are limited to special discounted hotel rate and availability.
- All redemptions are non-refundable.
- Payment of any taxes, fees, and other charges is the responsibility of the redeemer.

GENERAL INFORMATION

- Merchandise awards are subject to availability.
- Merchandise awards will not be delivered to a P.O. Box. Merchandise awards may not be returned or exchanged unless proven to be damaged or defective. Damaged or defective items must be returned within 30 days of delivery.
- The sale or barter of any such award points is expressly prohibited. Any points assigned or sold is in violation of the Program Rules.
- Income tax liability on Frey awards, if any, is the responsibility of the person redeeming the awards.
- The Customer Appreciation Program is offered at the discretion of Donald R. Frey & Co., Inc. Frey & Company has the right to terminate the Program or to change the Program Rules, regulations, benefits, conditions of point levels, in whole or in part, at any time, with or without notice, even though changes may affect the value of the points already accumulated.
- Each member shall be responsible for remaining knowledgeable as to the Program Rules and the amount of points in their account.
- The Customer Appreciation Program is void where prohibited by law.
- Frey & Company reserves the right to terminate the Customer Appreciation Program with six months notice.
- CALL 800-659-3739 TO REDEEM POINTS**



Earn Free Gifts!



Customer Appreciation Program

Start enjoying your rewards now! You are just a few steps away from turning your accumulated Rewards points into valuable gifts. When you are ready to redeem, you can choose from a variety of items.

REWARDS AVAILABLE*

Points	Rewards
27500	One Frey User Conference Admission**
25000	Airline Certificate Associated with User Conference (Up to \$500)
8000	One Night Hotel Stay Associated with User Conference (standard room, 1 person)***
5000	\$100 Enterprise Rental Car Certificate for User Conference
3000	Pretty in Pink Aromatherapy or Gourmet Food Gift Basket
3000	\$50 Gift Card: Applebees or Montgomery Inn NEW!
2500	\$50 Enterprise Rental Car Certificate for User Conference
2500	Chocolate Chip Pan Cookie
1500	Long Sleeve Oxford Shirt (available in S,M)
1000	Short Sleeve Golf Shirt (available in M,L,XL,2XL)
1000	Travel Mug
1000	Zippered Padfolio
1000	Dixie Chili Survival Kit (includes chili, Spaghetti and crackers)
1000	Globe Clock with photo frame
1000	Set of Four 14 ounce Glasses
1000	Candy Jar

- * Subject to availability
- ** FREE admission includes conference sessions meals, and planned activities. It does not cover transportation or lodging
- *** Guest is responsible for taxes, gratuities, and incidental charges during the stay

