



NEWSLETTER

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AcuXDBC to Replace AcuODBC in 2009

By Matt Frey



Micro Focus, the supplier of the "ODBC" product so popular with BUCS®, CHIPS®, and CUBIC® users, is retiring AcuODBC. After 12 years of dedicated service, the product will no longer be updated or supported. Micro Focus decided that it was no longer feasible to enhance the existing product. To realize additional improvements, the product needed to be redesigned from the ground up. If you currently use the AcuODBC product with your Frey applications, you must purchase the new AcuXDBC product if you wish to maintain "ODBC" functions.

XDBC

For users of Frey software applications, AcuXDBC promises to deliver improvements in two areas: data retrieval speed and Crystal Reports™ writing ease. AcuXDBC functions include import/export to Crystal Reports™, Microsoft Word, Excel, Access, etc.

Crystal Reports™ upgrade: If you are using an older version of Crystal Reports™ such as v5.0, v.6.0, v.7.0, v.8.0 or v.8.5, you must upgrade to the current version before you install your 10.3 release of BUCS®, CHIPS®, or CUBIC®. The 8.5 version of Crystal Reports™ is 8 years old. Many great improvements have been incorporated into the product to enhance function and ease of use. Frey & Company is offering a limited time upgrade to the current version of Crystal Reports™ for \$350 each which is \$45 off the regular upgrade price of \$395. Please contact Frey and Company to

place your order. This special offer has been extended to June 1, 2009.

Rewriting Reports: Crystal Reports™ that you have previously written and currently use with your Frey applications will no longer work once you load the 10.3 release of your Frey application. All previously written Crystal Reports™ will have to be re-written regardless of what version of Crystal Reports™ you currently are using. Frey & Company is offering report writing/rewriting services at a special rate of \$100/hr through December 15, 2009 to help mitigate this transition for our clients. Frey encourages you to take advantage of this limited time offer.

You may be using Crystal Reports™ to generate custom formats for the following documents:

CUBIC®: Customer Statements, Delinquent Notices, Custom Statement Bills, Multi-property Bills, Work Orders, and/or Custom Crystal Reports.

BUCS®: Purchase Orders, A/R Bills, A/R Customer Statements, Fee Receipts, and/or Custom Crystal Reports.

CHIPS®: Custom Crystal Reports

Don't delay! Frey and Company understands this is an important transition for many of our clients. Please take advantage of the limited time discounted rates we are able to offer to help keep these expenses to a minimum. We thank you in advance for your understanding of the circumstances which require these updates and as always, please do not hesitate to contact Frey Support if you have additional questions about the migration to AcuXDBC! ■

2009 User Conference Set For August 9th – 11th

This year's user conference will be held August 9th–11th at the Embassy Suites Hotel, Covington, Kentucky.

2009 marks 35 years of continuing excellence. Our theme is "Celebrating 35 Years of Partnership – a Winning Team" and you, our partners, are the centerpiece of this 35 year milestone.

Sessions on each of the 2009 software releases will be held along with open discussions to follow on all products. *Again this year, we will be offering birds-of-a-feather sessions simultaneously while regular application sessions are being conducted.* This will give clients who have the same application an opportunity to meet and exchange ideas with each other in a less formal face-to-face environment. This was a big hit with the attendees from last year's conference.

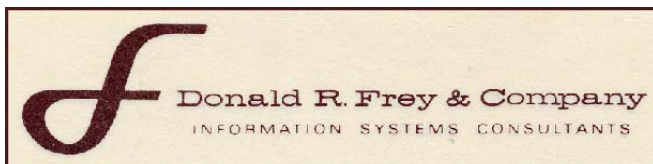


Our evening event will be held at Vito's Café "A Music & Dining Experience". This unique Italian restaurant offers excellent cuisine and musical entertainment in the form of Broadway show tunes, arias, and *favorites*. These are performed by graduate students from local performing arts institutions, who also serve the tables. For more information visit www.vitoscafe.com.



Make your plans now to attend the user conference. Contact Shelley @ 800-659-3739 to make your reservations. We look forward to seeing you there! ☐

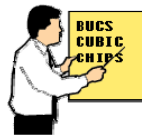
ORIGINAL LOGO



Not just the logo has evolved for us! Many things have changed throughout the 35 years Frey & Company has been in business. The company started with a fund accounting software product which led into the payroll end of things which progressed into helping utilities with their billing issues. And 35 years later, Frey continues to make sure its software packages are the most state-of-the-art programs available to its clients.

Frey & Company started out in Don & El's dining room. As things grew and evolved, the company moved into offices and began hiring programmers and support personnel to serve the needs of their growing client base. And after 35 years, the company supports clients in some 40 states including Hawaii and Alaska and also abroad!

The company has seen computers go from units that filled their own temperature-moderated rooms to personal units that sit on desktops to the portable and wireless laptops that are used everywhere today. The computer monitors have advanced from black and white letters to wonderful, colorful graphics on vivid large screens. And then there is the Internet where not only unlimited information can be found but you can manage your office communications and your business remotely from anywhere in the world. ☐



Tips From Your Support Staff

By Adam Best

BUCS®: In BUCS® 10.2, all expense accounts have a button to view outstanding encumbrances. To find this, go to General Ledger – Chart of Accounts. Select an expense account. Click on the View Outstanding Encumbrances button. All the outstanding encumbrances are sorted by P.O. number.

CHIPS®: In CHIPS® 10.2, an Employee Change report can be brought up in Employee Report options. The Employee Change Report allows for an employee range and date range to be selected to be displayed on the report. Go to Employee – Report – Employee Change Report. This report would be very useful for pulling up the history of an employee from a certain time frame. This report uses the employee change history table.

CUBIC®: In CUBIC® 10.2, a new field has been added for the customer's driver license number. Many of our customers entered this information as a customer note type. This field is located in the middle of the customer maintenance screen next to the SSN field.

By Dean Eldridge

BUCS®: Within the Bank Reconciliation module in BUCS® 10.2, there is now an option to clear a partial deposit. Deposits are posted into Bank Reconciliation through a number of different options by utilizing a deposit number. These options are Journal Entries, Cash Receipts, Fee Receipts, A/R Receipts, and CUBIC® Interfaces. The 'Clear Partial Deposit' option allows the user to clear a portion of a deposit while leaving the remaining deposits outstanding. For example, this could be needed if a 'deposit' is interfaced with CUBIC® at the end of the month containing payments received, internet payments, and ACH transactions. Internally this would be marked as a single deposit; however, it might clear in 'pieces' on the bank side. To use this option, the user would need to setup a Control General Ledger account on the Fund Control screen for each Fund (General Ledger-Fund Control). BUCS® would utilize this by debiting the

Control Account and crediting Cash for the outstanding deposit amount using the deposit number while debiting the Cash and crediting the Control Account for the same outstanding amount using a new deposit number. This will separate the deposit into two different transactions. The net effect on Cash and the Control amount is zero. The user would then have a cleared deposit for the amount needing to be cleared as well as the outstanding amount to clear at a later date.

CHIPS®: On employee check stubs in CHIPS® 10.2, the user can either print the employee's SSN, not print the employee's SSN, or (newly added) protect the employee's SSN. By going into General – System Controls – Edit and clicking on the Controls tab, the user can select how to display or not display the employee's SSN on check stubs. There are 2 boxes (the 2nd & 3rd from the bottom on the left hand side) that relate to this. The first box determines if the SSN will print on the check. If it is unchecked, the SSN will not print. If it is checked, the SSN will be printed (in full). The check box beneath can be checked to protect the SSN. CHIPS® protects the SSN by using the following formula xxx-xx-1234 (displaying only the last four digits). These options allow additional security that can be taken to protect an employee's SSN.

CUBIC®: In CUBIC® 10.2, a new adjustment type has been created. These can be used to 'categorize' adjustments for better clarification. For example, these could be used to define Leak Adjustments, Mis-Reads, Over Billed Accounts, etc. The Edit List and Billing Journal both have options to select a specific range of adjustment types to print out. This would be useful if you wanted to see how many adjustments were done during the month for Mis-Read bills. To define adjustment types, go to General – Adjustment Types and click Add. The first adjustment type defined will be the default one used when adjustments are made. This is important to remember if you decide to use the adjustment types. The first adjustment type should be setup as a "Miscellaneous" type since this would be used as the default type. Add each adjustment type you would like to utilize. Then, when an adjustment is being added, the type can be selected remembering that the default will be the first adjustment type added.

By Mike Emmerich

BUCS®: Vendor 1099's: A new option was added that allows you to select which invoices from the current and prior calendar years are applicable for 1099's. This option is activated if the vendor was not marked as 1099 Required. You need to edit the vendor under Vendor Maintenance and check the box for 1099 Required. Once you click on OK to update, a grid appears with all the invoices for the current and prior year. Now simply mark each invoice that is 1099 applicable and the amount for the 1099 form is calculated. This option will also work if you turn off the 1099 Required and turn it back on, therefore, allowing you to re-calculate 1099 amounts.

CHIPS®: A new module was added to CHIPS® 10.2 called Web Services. This module will be a great time saver for the payroll department. It will allow your employees to login to a secure server provided by Frey & Company and retrieve the last 2 years of check stubs and W-2s. This will

eliminate the employee asking for this information from the payroll department when they re-finance or apply for a new loan.

CUBIC®: Write-Offs have been enhanced to allow you to do a partial write-off of the balance of any service. Click on the service that is being affected and then on the field that has the write-off balance and change the amount as needed. In the past, if you did a write-off, it was for the full amount of the service. This feature will help with those customers that have filed bankruptcy, allowing for some of the balance of their outstanding bill to be forgiven as opposed to the entire amount.

By John Milleck

BUCS®: The A/P ACH module has the ability to send e-mails to ACH vendors for notification of payment for each invoice paid via ACH. The e-mail information is setup in System Control under the Checking Accounts tab and by clicking on the button labeled A/P ACH E-Mail Information. Once an ACH file is created, the user has the option to send e-mails to the vendors for each invoice that was paid via ACH. A/P ACH also has the ability to specify an alternative directory for the ACH file that is generated. Again, on the Checking Accounts Tab in System Control, click on the ACH button next to that checking account that is to be set up for ACH. By checking the box next to the Alternate ACH File Directory, the user can assign a path to where the ACH file will be located. Currently the file is placed in the BUCS® data folder but now with the Alternate ACH File Directory option, the user can place the file anywhere they prefer. There is also a box that can be checked that would allow the user to rename the file. The ACH file is automatically named AAPACH01.FIL but now the user can replace that name with anything they prefer up to 50 characters long.

CHIPS®: In Employee Maintenance, there is a new Off-Time tab. This provides all of the off-time information for each individual employee including each accrual table assigned to each employee along with the hour balances. It also contains a listing of the employee's entire off-time used and accrued. This information is the same information that prints on the off-time report. Within the report and the grid, there are also departments and grand totals for these new numbers. In the grid, the grand totals are located at the bottom which can be viewed by using the scroll bar (if needed). There also are year and accrual date ranges that the user can select to determine what information is shown.

CUBIC®: Several new customer list reports have been added to the system. They are the ACH List, Level Billing List, Budget Billing List, Tax Exempt List, Penalty Exempt List, and Service List. The ACH List report can show you all the customers who still need a prenote created or a list of customers who are flagged as an ACH customer. Run the Budget Billing or Level Billing List to find out who is on that type of billing. A good way to find out who is flagged as penalty or tax exempt is by utilizing the Tax and Penalty Exempt List reports. The Service List allows the user to get a list of customers with specific rates that are assigned. These reports can be used to get specific information and also can be used as a search tool. 📄



Fund Accounting

Accounts Payable
Cash Receipts
Fixed Assets
Credit Card Tracker
Encumbrances
Check Reconciliation
Requisition Control
Advanced Allocations
Budget Planning
Data Dictionary
Fee Receipts
Positive Pay
Combining Reports
Accounts Receivable
MSSQL Database Option

Payroll

Check Reconciliation
Time Clock Interface
Florida Retirement System
Magnetic Media
Positive Payment
ACH Direct Deposit
Web Services – E-Stub & W2s
MSSQL Database Option

Utility Billing

Multi-User
Productivity
CASS Certification
E-Billing
RUBS Billing
Budget Billing
Data Dictionary
AMR Interface
Inventory
Back Flow Device Mgmt
Internet Inquiry
On-Line Payments
Meter Maintenance
Installments
MSSQL Database Option

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Systems and Software Engineering

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